

# DETALJNI PROGRAM DETAILED PROGRAM



United Association of  
Serbia for Quality



University of Belgrade,  
Faculty of Mechanical Engineering



ПРИВРЕДНА  
КОМОРА  
СРБИЈЕ

1857

Привредна комора Београда

Chamber of Commerce and Industry of Serbia  
Belgrade Chamber of Commerce and Industry



## JUSK / UASQ

## EVROPSKA NEDELJA KVALITETA 2017

## EUROPEAN QUALITY WEEK 2017

sa međunarodnim učešćem /  
with international participations

23 - 24. novembar 2017. godine  
Privredna komora Srbije - Privredna komora Beograda  
VI sprat  
Kneza Miloša 12, Beograd



## **INVITATION AND ACKNOWLEDGMENT ON 14<sup>th</sup> USAQ EWQ 2017**

### **Dear Colleagues and Friends,**

It is our pleasure and honor to see you on the 14<sup>th</sup> UASQ EUROPEAN QUALITY WEEK – UASQ EQW 2017. We look forward to sharing the experience and knowledge of all UASQ EQW participants in regard to the main issues that QM is facing today and will face tomorrow. The UASQ EQW will examine the most important topics occurring today's QM, with an eye to connecting this management more closely to decision makers and their strategic issue. The focus will be on how quality managers can lead in preventing waste, reducing expenses, increasing savings and influencing the bottom line, all by using familiar and cutting-edge quality methodology.

The UASQ (United Association of Serbia for Quality), Belgrade, wishes to thank all the organizations and companies for their kind contributions and support in organizing the 14<sup>th</sup> UASQ EUROPEAN QUALITY WEEK – UASQ EQW 2017. This traditionally UASQ EQW will be held in November, 23<sup>rd</sup> - 24<sup>th</sup> 2017 in Belgrade, Serbia.

### **International Honorary Committee:**

Prof. Dr. A. Weckenmann, CIRP, Paris; Prof. Dr. D. Kiritsis, IFIP, Laxenburg Austria; Prof. Dr. Y. Takaya, IMEKO, Laxenburg Austria; Prof. Dr. M. Taisch, IMS, Zurich, Swiss; Gainluca Mule, EFQM, Brussels, Belgium; Prof. Dr. A. Douglas, Emerald Publishing, UK; Milena Matijašević, Carlsberg Srbija doo, Belgrade; Jovana Mladenović, Carlsberg Srbija doo, Belgrade; Č. Belić, National Institute for Metrology, Belgrade; P. Jakovljević, Metalac Holding, Gornji Milanovac; D. Lazić, Metalac Holding, Gornji Milanovac; B. Sladić, Energoprojekt oprema, Belgrade; Dr. P. Popović, Institute for Nuclear Science "Vinča" – Department for certification, Belgrade; Dr. L. Jalba, Microelectronica S.A., Bucharest, Romania; M. Luković, Company "Sloboda", Čačak; S. Srećković, Informatika, Beograd; G. Ušendić, Gemont, Belgrade; Prof. Dr. Valentina Marinković, Faculty of Pharmacy, Belgrade, Serbia; B. Erčević, IVA 28, Obrenovac; D. Korčak, Abela Pharm, Beograd; Prof. Dr. Emilia Assenova, Prof. Dr. Sorin Toma, Prof. Dr. Mara Kandeva, Dr. Isaac Cheps, Prof. Dr. M. Sokovic, Prof. Dr. Miroslav Bobek, MSc. Sonja Čerepnalkovska, Prof. Dr. N. Dragulanesku, Prof. Dr. B. Kamberović, Prof. Dr. Snežana Pejčić-Tarle, Prof. Dr. D. Kramar, FS, Ljubljana, Slovenia.

### **National Honorary Committee:**

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**Prof. Dr. Vidosav D. MAJSTOROVIC, President of UASQ**

**Nov. 2017. year, Belgrade, Serbia.**

### **Sponsors:**



### **The UASQ EUROPEAN QUALITY WEEK – UASQ EQW 2017**

#### **CHAIRS CONFERENCES OF INTERNATIONAL UASQ CONVENTION 2017 and UASQ EQW 2017**

**The UASQ wishes to thank all the colleagues as eminent international and national experts for their kind contribution and support in organizing the Conferences of Convention and European Quality Week as Chairs.**

Prof. Dr. Vidosav MAJSTOROVIC, Prof. Dr. Valentina MARINKOVIC, Prof. Dr. Nena TOMOVIĆ, Dr Zorica ŠUMARAC, Prof. Dr. Ljiljana VUJOTIC, Prof. Dr. Dragan COCKALO, Prof. Dr. Gordana USCEBRKA, Prof. Dr. Tatjana SIBALIJA, Mr. Zoran PENDIC, Mališa CUMIC, Prof. dr Dragoljub SEVIC, Prof. Dr. Dragan ZIKIC, Mr. Vida ZIVKOVIC, Prof. Dr. Loannis ANGELLI, Slavka BACKOVIC-JEREMIC, Prof. Dr. Carisa BESIĆ, Prof. Dr. Srdjan BOGETIC, Prof. Dr. Svetlana IGNJATOVIĆ, Prof. Dr. Bata KAMBEROVIC, Prof. Dr. Branislav DONFRID, Mr. ph spec. Jovanka FRANETA, Prof. Dr. Dejan DORDEVIC, Vladimir GAVRILOVIĆ, Prof. Dr. Branislav JAKIĆ, Dr. Milena JOVAŠEVIĆ - STOJANOVIĆ, Mr. Natalija JOVICIC-ZARIC, Prof. Dr. Miroslav KILIBARDA, Mr. ph Vukica KOCIC-PESIC, Prof. Dr. Marko KONTIC, Dusan LAZIC, Boris LASTRO, Milovan LUKOVIC, Prof. Dr. Nada MAJKIC-SINGH, Prof. Dr. Radivoje MITROVIC, Prof. Dr. Angelina NIKODIJEVIC-LATINOVIĆ, Prof. Dr. Ljiljana TASIĆ, Prof. Dr. Zvonko SAJFERT, Dr. Isacc SHEPS, Dr. Branislav SLADIC, Prof. Dr. Mirko SOKOVIC, Slobodan SOTIROV, Prof. Dr. Dragutin STANIVUKOVIC, Prof. Dr. Gordana PEJOVIC, Prof. Dr. Predrag POPOVIC, Dr Ivica MARJANOVIĆ, Mališa ČUMIĆ, Mr Snežana PAVIČEVIĆ, Jasminka MILOSAVLJEVIĆ, Jasna STOJANOVIĆ, Radivoje NIKOLIČIĆ, Prof. Dr. Davorin KRAMAR, Dr. Luka ČERČE, Dr. Srđan ŽIVKOVIĆ.

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Faculty of Mechanical Engineering, Belgrade – **Radivoje Mitrović**; Faculty of Technical Science, Novi Sad – **Branislav Doroslovački**; Faculty of Pharmacy, Belgrade – **Ljiljana Tasić**; ADOC doo, Belgrade – **Vukica Kocic - Pesic**; Abela Pharm – **Mr Davor Korčok** Institute, Vinca – **Predrag Popović**; Hemofarm, Vrsac – **Biljana Olujić**; Medicines Agency, Belgrade – **Gordana Pejović**; Faculty of Engineering, Zrenjanin – **Dejan Djordjević**; Belgrade Business School – **Srdjan Bogetić**; HK Krusik, Valjevo – **Marko Radović**; Metalac ad, Gornji Milanovac – **Petrašin Jakovljević**; Enological station, Vrsac – **Stana Dimitrijević**; JKP Parking service, Novi Sad – **Zoran Babić**; Company Sloboda ad, Cacak – **Milovan Luković**; Directorate of Measures and Precious Metals, Belgrade – **Čedomir Belić**; Intermehanika doo, Smederevo – **Dragan Matić**; Jugoinspekt, Novi Sad – **Lidija Brzak**; Medicines Agency, Belgrade – **Nataša Knezević**; Veterinary Specialist Institute, Kraljevo – **Aleksandar Žarković**; Technical Repair Bureau, Kragujevac – **Dusan Kovarbasic**; Ministry of Defence, Belgrade – **Dr. Ivica Marjanovic**; Farmalogist, Belgrade – **Danijela Drobac**; Zdravlje Actavis, Leskovac – **Snežana Tvrdorijeka**; Pharmanova, Obrenovac – **Ivan Velikinac**; Society of Medical Biochemists, Belgrade – **Nada Majkić Singh**; IVA 28 d.o.o., Belgrade – **Marko Ercević**; JKP Mediana, Nis – **Irena Stamenković**; Prvi Partizan, Uzice – **Djuka Bulović**; Agency for Consulting and Services, Sabac – **Boza Janković**; Kalifornija agency, Uzice – **Mališa Čumić**; Institute of Blood Transfusion, Belgrade – **Dragica Vidanović**; Information Center -BSC, Novi Sad – **Marija Vujaković**; Pharmaswiss d.o.o., Belgrade – **Violeta Flora Vasić**; Institute of Veterinary Medicine, Novi Sad – **Sara Savić**; Society of Medical Biochemists, Belgrade – **Zorica Šumarac**; STANDCERT d.o.o, Belgrade, **Mirjana Stanića**; Apoteka Beograd, Belgrade, **Sanja Jović**; Alkoloid, Belgrade, **Viška Miceska**; SB TRADE d.o.o., Belgrade, **Silvio Bulić**; Union-Medic, Novi Sad, **Mara Solujić**; Boehringer ingelheim Serbia d.o.o., Belgrade, **Verica Dugan**; JKP Beogradske elektrane, **Goran Aleksić**; Milan Blagojević – namenska AD Lučani, **Nada Đoković**;

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#### **Organized by**

The United Association of Serbia for Quality (UASQ), Belgrade, Serbia.

### **UASQ EQW INFORMATION**

**Date:** 23<sup>th</sup> – 24<sup>th</sup> November 2017

**Place:** Chamber of Commerce and Industry of Serbia – Belgrade Chamber of Commerce and Industry, str. Kneza Milosa 12, Belgrade / Main Hall (sixth floor).

**Official languages:** English and Serbian.

**For further information please visit web-site:** [www.jusk.rs](http://www.jusk.rs)

**E - mail:** [jusk@eunet.rs](mailto:jusk@eunet.rs)

#### **IMPORTANT DATES**

Early Registration: Before Nov 5<sup>th</sup>, 2017.

Late Registration: After Nov 5<sup>th</sup>, 2017.

Opening Session: Nov 23<sup>rd</sup>, 2017.

Opening Cocktail: Nov 23<sup>rd</sup>, 2017.

#### **UASQ EQW (Registration Office)**

**Address:** UASQ, Kneza Milosa 9, 11000 Belgrade, SERBIA

Tel/Fax: +381 (0) 11 32 36 266

Mobile phone: +381 (0)64 113 55 93 ; [jusk@eunet.rs](mailto:jusk@eunet.rs) , [www.jusk.rs](http://www.jusk.rs)

## 14<sup>th</sup> UASQ EQW 2017 CONFERENCE PLAN, Belgrade, Serbia

<b>Date:</b> 23 <sup>rd</sup> November, 2017 / Thursday	<b>Place:</b> Chamber of Commerce and Industry of Serbia – Belgrade Chamber of Commerce and Industry, str. Kneza Milosa 12, Sixth Floor, Belgrade
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**Registration: 8:00 – 16:30 - Registration desk, Main Hall (Sixth floor)**

<i>Time</i>	Main Hall (Sixth floor)
10:00 - 11:00	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 1: The Opening Ceremony and Plenary Presentation / Svečano otvaranje i Plenarno predavanje</i></p> <p style="text-align: center;">Opening addresses / Svečana obraćanja</p> <p style="text-align: center;">Awards / Nagrade</p> <p style="text-align: center;"><b><u>Opening Plenary Presentation / Uvodno Plenarno predavanje:</u></b></p> <p style="text-align: center;"><b><i>THE IMPACT OF THE ECONOMIC CRISIS TO THE QUALITY OF SERVICES, OFFERED BY HIGHER EDUCATIONAL INSTITUTIONS WITH RESPECT TO STUDENT'S SATISFACTION, Prof. Dr. Ioannis Angeli, Department of Mechanical Engineering and Materials Science, Cyprus University of Technology, Lemesos, Cyprus.</i></b></p>
11:00 - 11:30	<b>Welcome Cocktail Party – Main Hall (Sixth floor)</b>
11:30 - 13:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 2: Plenary Session – Advanced in QM and SMS – World-wide Approaches</i></p> <p style="text-align: center;"><b><i>(Conferences: 21<sup>st</sup> International Annual UASQ Conference "Nacional Strategy for Quality Improvement "; 14<sup>th</sup> Special Conference "Integrated Management Systems")</i></b></p> <p style="text-align: center;"><b><i>Opening Introductions Plenary Presentations / Uvodna Plenarna predavanja</i></b></p>
13:30 - 15:00	<b>Break</b>
15:00 - 16:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 3: Plenary Session – Round Table Discussion (14<sup>th</sup> Annual Conference National Academy for Quality "Current Research in Quality Field – State of the Art").</i></p> <p style="text-align: center;"><b><i>RE-INŽENJERSTVO I 3D MODELIRANJE U ORTODONCIJI / RE-ENGINEERING AND 3D MODELING IN ORTHODOTICS</i></b></p>
16:30 - 17:00	<b>Coffee Break</b>
17:00 - 18:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 3: Plenary Session – Round Table Discussion (14<sup>th</sup> Annual Conference National Academy for Quality "Current Research in Quality Field – State of the Art").</i></p> <p style="text-align: center;"><b><i>RE-INŽENJERSTVO I 3D MODELIRANJE U ORTODONCIJI / RE-ENGINEERING AND 3D MODELING IN ORTHODOTICS - Continue</i></b></p>

## 14<sup>th</sup> UASQ EQW 2017 CONFERENCE PLAN, Belgrade, Serbia

<b>Date:</b> 24 <sup>th</sup> November, 2017/ Friday	<b>Place:</b> Chamber of Commerce and Industry of Serbia – Belgrade Chamber of Commerce and Industry, str. Kneza Milosa 12, Sixth Floor, Belgrade
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**Registration: 8:00 – 10:30 - Registration desk, Main Hall (Sixth floor)**

Time	Main Hall (Sixth floor)
09:00 - 10:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2014 / Session 4: Session / Plenary Session – Round Table Discussion</i></p> <p style="text-align: center;"><i>– Advanced in QM – World-wide Approaches -</i></p> <p>(Conferences: <b>20<sup>th</sup> International Annual UASQ Conference "Nacional Strategy for Quality Improvement"</b>; <b>13<sup>th</sup> Special Conference "Integrated Management Systems"</b>; <b>13<sup>th</sup> Conference of UASQ Committee for Quality Improvement in Process Industry "Q/E/O M in Process Industry"</b>)</p> <p style="text-align: center;"><b>IJ Advanced Quality, Presentation new Platform based on Crossref data base and DOI</b></p>
10:30 - 11:00	Coffee Break
11:00 - 12:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 5: Closing Plenary Session – Round Table Discussion</i></p> <p style="text-align: center;"><i>– Advanced in QM – World-wide Approaches</i></p> <p>(Conferences: <b>20<sup>th</sup> International Annual UASQ Conference "Nacional Strategy for Quality Improvement"</b>; <b>13<sup>th</sup> Special Conference "Integrated Management Systems"</b>; <b>13<sup>th</sup> Conference of UASQ Committee for Quality Improvement in Process Industry "Q/E/O M in Process Industry"</b>)</p> <p style="text-align: center;"><b><u>Closing Plenary Session / Plenarna završna sednica</u></b></p> <p style="text-align: center;"><b>IJ Advanced Quality, Presentation new Platform based on Crossref data base and DOI</b></p> <p style="text-align: center;"><b>UASQ International Convention for Quality – ICQ 2018</b></p>

## 14<sup>th</sup> UASQ EQW 2017 CONFERENCE PROGRAM, Belgrade, Serbia

<b>Date:</b> 23 <sup>rd</sup> November, 2017 / Thursday	<b>Place:</b> Chamber of Commerce and Industry of Serbia – Belgrade Chamber of Commerce and Industry, str. Kneza Milosa 12, Sixth Floor, Belgrade
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**Registration: 8:00 – 16:30 - Registration desk, Main Hall (Sixth floor)**

<i>Time</i>	<b>Main Hall (Sixth floor)</b>
10:00 - 11:00	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017/ Session 1: The Opening Ceremony and Plenary Presentation</i></p> <p style="text-align: center;"><b><u>Opening addresses / Svečana obraćanja</u></b></p> <ul style="list-style-type: none"> <li>• Prof. Dr. Vidosav D. MAJSTOROVIĆ, UASQ President</li> <li>• Čedomir BELIĆ, Directorate of Measures and Precious Metals (DMDM), Belgrade</li> <li>• Prof. Dr. Radivoje MITROVIĆ, Dean of Mechanical Engineering Faculty</li> <li>• Representative of the Chamber of Commerce and Industry of Serbia – Belgrade Chamber of Commerce and Industry</li> </ul> <p style="text-align: center;"><b><u>Awards / Nagrade</u></b></p> <p style="text-align: center;"><b><u>Opening Plenary Presentation / Uvodno Plenarno predavanje:</u></b></p> <p style="text-align: center;"><b><i>THE IMPACT OF THE ECONOMIC CRISIS TO THE QUALITY OF SERVICES, OFFERED BY HIGHER EDUCATIONAL INSTITUTIONS WITH RESPECT TO STUDENT'S SATISFACTION, Prof. Dr. Ioannis Angeli, Department of Mechanical Engineering and Materials Science, Cyprus University of Technology, Lemesos, Cyprus.</i></b></p>
11:00 - 11:30	<b>Welcome Cocktail Party – Main Hall (Sixth floor)</b>
11:30 - 13:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 2: Plenary Session – Advanced in QM and Metrology – World-wide Approaches</i></p> <p style="text-align: center;"><b><i>(Conferences: 21<sup>st</sup> International Annual UASQ Conference "National Strategy for Quality Improvement"; 14<sup>th</sup> Special Conference "Integrated Management Systems")</i></b></p> <p style="text-align: center;"><b><u>Opening Introductions Plenary Presentations / Uvodna Plenarna predavanja</u></b></p> <ol style="list-style-type: none"> <li>1. ISO 9001: 2015 AS A BASIS FOR QUALITY IMPROVEMENT IN SMEs – Case Studies from Serbia, Prof. Dr. Vidosav D. Majstorović<sup>1</sup>, *, Mirjana Velimirović<sup>1</sup>, Marija Glišić<sup>1</sup>, Julija Kostić<sup>1</sup>, Milan Rančić<sup>1</sup>, Nemanja Gligorijević<sup>1</sup>, Vladeta Bošković<sup>1</sup>, Oliver Stanarević<sup>1</sup> <sup>1</sup>Belgrade University, Mechanical Engineering Faculty, Belgrade, SERBIA;</li> <li>2. PRIMENA SAVREMENE LEAN-SIX SIGMA METODOLOGIJE U FARMACEUTSKOJ INDUSTRIJI: STUDIJA SLUČAJA, Ivana Damjanović, Valentina Milanović, Nataša Jelikić, Dragana Janičić, Vukica Kocić-Pešić, Adoc d.o.o., Beograd;</li> <li>3. INDIKATORI KVALITETA U OBRAZOVANJU, Mladen Maksimović, Tijana Đukić, Pavle Brzaković Fakultet za primenjeni menadžment, ekonomiju i finansije, Beograd, Univerzitet Privredna akademija Novi Sad, Srbija;</li> <li>4. IMS MODEL ZA MSO, Julija Kostić, prof. dr Vidosav Majstorović, Mašinski fakultet, Beograd;</li> </ol>



	<p><b>5. UNAPREĐENJE KVALITETA U VISOKOŠKOLSKOJ ORGANIZACIJI</b>, Mirjana Velimirović, prof. dr Vidosav Majstorović, Mašinski fakultet, Beograd;</p> <p><b>6. 3D ŠTAMPAČ KAO CPS (Cyber-Physical System)</b>, Nemanja Gligorijević, prof. dr Vidosav Majstorović, Mašinski fakultet, Beograd;</p> <p><b>7. INTEGRISANI MENADŽMENT SISTEM ZA VELIKU ORGANIZACIJU</b>, Marija Glišić<sup>1</sup>, Danka Kuzmanović<sup>2</sup>, Miloš Klasanović<sup>2</sup>, Rodoica Gojgić<sup>2</sup>, Milovan Luković<sup>2</sup>, prof. dr Vidosav Majstorović<sup>1</sup>, <sup>1</sup>Mašinski fakultet, Beograd; <sup>2</sup>Kompanija Sloboda, Čačak.</p>
<p>13:30 - 15:00</p>	<p style="text-align: center;"><b>Break</b></p>
<p>15:00 - 16:30</p>	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 3: Plenary Session – Round Table Discussion (14<sup>th</sup> Annual Conference National Academy for Quality "Current Research in Quality Field – State of the Art").</i></p> <p style="text-align: center;"><b>RE-INŽENJERSTVO I 3D MODELIRANJE U ORTODONCIJI / RE-ENGINEERING AND 3D MODELING IN ORTHODOTICS</b></p> <p>(<b>Moderators:</b> Prof. Dr. Davorin Kramar, FS, Ljubljana; Prof. Dr. Mirko Soković, FS, Ljubljana; Dr. Luka Čerče, FS, Ljubljana; Prof. Dr. Branislav Glisic, Stomatološki fakultet, Beograd, Nemanja Majstorović, Stomatološki fakultet, Beograd, Dr. Srđan Živković, VTI, Beograd)</p> <p><b>1. Engineering Modeling of Orthodontics NAtive Geometry EMONA-G / Serbia-Slovenia Bilateral Project, Second year researches</b> - N. Majstorović<sup>1</sup>, S. Živković<sup>2</sup>, L. Čerče<sup>3</sup>, D. Kramar<sup>3</sup>, B. Glišić<sup>1</sup>, V. Majstorović<sup>4</sup> <sup>1)</sup> Belgrade University, Faculty of Dentistry, Department of Orthodontics, Belgrade, Serbia; <sup>2)</sup> Military Technical Institute, Coordinate Metrology Lab, Belgrade, Serbia; <sup>3)</sup> Ljubljana University, Mechanical Engineering Faculty, Ljubljana, Slovenia; <sup>4)</sup> Belgrade University, Mechanical Engineering Faculty, Belgrade, Serbia;</p> <p><b>2. RE-INŽENJERSTVO U STOMATOLOGIJI</b>, Dr Srđan Živković, dipl. maš. inž., Vojnotehnički Institut Beograd, Sektor za Eksperimentalnu Aerodinamiku i Prototipove Laboratorija za Koordinatnu Metrologiju i Kvalitet, Beograd, Srbija;</p> <p><b>3. 3D MODELIRANJE U ORTODONCIJI – REZULTATI ISTRAŽIVANJA</b>, Nemanja V. MAJSTOROVIĆ, Stomatološki fakultet, Beograd, Srbija.</p>
<p>16:30 - 17:00</p>	<p style="text-align: center;"><b>Coffee Break</b></p>
<p>17:00- 18:30</p>	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 3: Plenary Session – Round Table Discussion (14<sup>th</sup> Annual Conference National Academy for Quality "Current Research in Quality Field – State of the Art").</i></p> <p style="text-align: center;"><b>RE-INŽENJERSTVO I 3D MODELIRANJE U ORTODONCIJI / RE-ENGINEERING AND 3D MODELING IN ORTHODOTICS - Continue</b></p> <p>(<b>Moderators:</b> Prof. Dr. Davorin Kramar, FS, Ljubljana; Prof. Dr. Mirko Soković, FS, Ljubljana; Dr. Luka Čerče, FS, Ljubljana; Prof. Dr. Branislav Glisic, Stomatološki fakultet, Beograd, Nemanja Majstorović, Stomatološki fakultet, Beograd, Dr. Srđan Živković, VTI, Beograd)</p>

## 14<sup>th</sup> UASQ EQW 2017 CONFERENCE PROGRAM, Belgrade, Serbia

<b>Date:</b> 24 <sup>th</sup> November, 2017 / Friday	<b>Place:</b> Chamber of Commerce and Industry of Serbia – Belgrade Chamber of Commerce and Industry, str. Kneza Milosa 12, Sixth Floor, Belgrade
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**Registration: 8:00 – 10:30 - Registration desk, Main Hall (Sixth floor)**

<i>Time</i>	<b>Main Hall (Sixth floor)</b>
09:00 - 10:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2014 / Session 4: Session / Plenary Session – Round Table Discussion</i></p> <p style="text-align: center;"><i>– Advanced in QM – World-wide Approaches -</i></p> <p style="text-align: center;"><i>(Conferences: 20<sup>th</sup> International Annual UASQ Conference "Nacional Strategy for Quality Improvement"; 13<sup>th</sup> Special Conference "Integrated Management Systems"; 13<sup>th</sup> Conference of UASQ Committe for Quality Improvement in Process Industry "Q/E/O M in Process Industry")</i></p> <p style="text-align: center;"><b>IJ Advanced Quality, Presentation new Platform based on Crossref data base and DOI</b></p> <p style="text-align: center;"><b>- Presentation and Discussions -</b></p>
10:30 - 11:00	<b>Coffee Break</b>
11:00 - 12:30	<p style="text-align: center;"><i>14<sup>th</sup> UASQ EQW 2017 / Session 5: Closing Plenary Session – Round Table Discussion</i></p> <p style="text-align: center;"><i>– Advanced in QM – World-wide Approaches</i></p> <p style="text-align: center;"><i>(Conferences: 20<sup>th</sup> International Annual UASQ Conference "Nacional Strategy for Quality Improvement"; 13<sup>th</sup> Special Conference "Integrated Management Systems"; 13<sup>th</sup> Conference of UASQ Committe for Quality Improvement in Process Industry "Q/E/O M in Process Industry")</i></p> <p style="text-align: center;"><b><u>Closing Plenary Session / Plenarna završna sednica</u></b></p> <p style="text-align: center;"><b>IJ Advanced Quality, Presentation new Platform based on Crossref data base and DOI</b></p> <p style="text-align: center;"><b>UASQ International Convention for Quality – ICQ 2018</b></p> <p style="text-align: center;"><b>- Presentations and Discussions -</b></p>

***Welcome in Belgrade on the UASQ EQW 2017!***